

Volunteer Role Profile



Volunteer Role

Information and Support Outreach Volunteer

Volunteer Manager

Horizon Centre Volunteer Manager

Where you will be based

Other

Why we want you

You'll bring your listening skills and empathy and help us provide information and support to people affected by cancer by signposting them to the appropriate resources available. Together, we can be right there for people with cancer.

What you will be doing

- Providing a welcoming environment and putting people at ease
- Giving people an opportunity to talk about their experiences, including patients (and their families) who may be receiving end of life care
- Signposting and referring people to local support services
- Providing people with leaflets and websites that offer information and support related to cancer

The skills you need

- Empathy and ability to relate and respond well to people
- Good listening skills
- Ability to work well in a team
- Initiative and ability to refer complex issues to the right person when needed

What's in it for you

- Use and develop your communication and customer service skills
- Meet new people as part of a friendly team that makes a difference
- Receive an induction, relevant training, the support you need to carry out your role, and agreed out-of-pocket expenses (reimbursed within our guidelines)

Disclaimer

Our vision is to develop a diverse and inclusive culture that empowers and enables everyone to be their best when giving time, energy and experience. We will strive to meet the different needs of people who choose to give their time, and work hard to improve accessibility – both face to face and online – to give everyone the best possible experience.